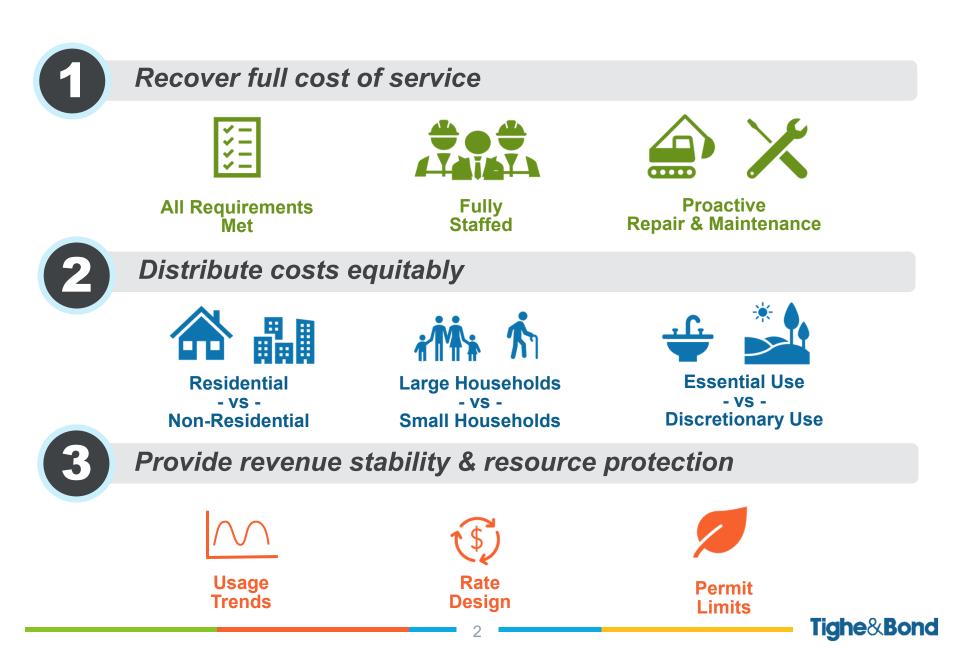


WATER RATE EVALUATION

Townsend, MA

January, 2022

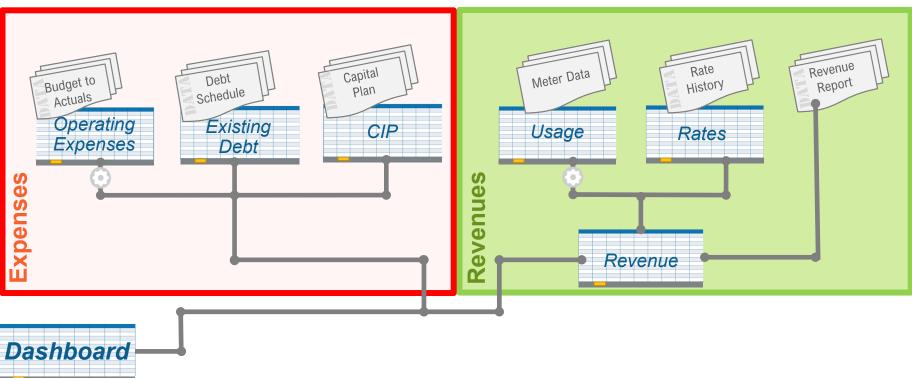
WATER RATE FUNDAMENTALS Rate Setting Principals & Goals



EVALUATING WATER RATES

1. Project expenses

2. Project revenues



- 3. Calculate net revenue
- 4. Adjust rates to maintain fund balance
- 5. Calculate user costs
- 6. Evaluate equity
- 7. Evaluate affordability



PROJECTING EXPENSES Operating Expenses

Expense Trending Analysis

| | | | FY18 | FY23 | | | | |
|----------------------------|---------|---------------------------|---------|------------------|---------------------|-------------|-----------|-----------|
| Category | Trend | Average Budget % Chang | | verage Actual | Average Turnback | Budget | Escalator | |
| Personal Services | | \$ 371,808 | 5.0% | \$ 299,858 | 19.4% | \$575,503 | 3.0% | |
| Articles | | \$ 436,339 | -3.8% | \$ 153,558 | 64.8% | \$0 | | |
| Purchase Of Services | | \$ 186,893 | 7.1% | \$ 187,436 | -0.3% | \$248,000 | 3.0% | Λ |
| Capital Outlay | | \$ 880,041 | -320.1% | \$ 424,041 | 51.8% | \$0 | | |
| Debt Service | | \$ 128,102 | -1.0% | \$ 121,584 | 5.1% | \$134,000 | | |
| Supplies | | \$ 83,042 | 11.5% | \$ 98,739 | -18.9% | \$218,700 | 3.0% | |
| Repair & Maint Bldg | | \$ 26,667 | 45.0% | \$ 10,804 | 59.5% | \$50,000 | 3.0% | |
| Repair & Maint Equip | | \$ 26,667 | 25.0% | \$ 24,403 | 8.5% | \$40,000 | 3.0% | |
| Repair & Maint Dist | <u></u> | \$ 28,500 | 50.0% | \$ 26,995 | 5.3% | \$0 | | |
| Other Charges And Expenses | | \$ 11,911 | 39.7% | \$ 10,482 | 12.0% | \$27,225 | 3.0% | |
| Repair & Maint SCADA | | \$ 11,833 | 2.4% | \$ 6,889 | 41.8% | \$16,000 | 3.0% | |
| Transfer Out | | \$ - | | \$ 135,000 | | \$0 | | 2 |
| Indirects | •• | \$ - | | \$ 221,380 | | \$0 | | |
| Grand Total | | \$ 2,182,303 | | \$ 1,304,975 | 40.2% | \$1,309,428 | | 3 |

- 1. Taken from CIP (p. 5) not projected
- 2. Not used
- 3. See p.6

CAPITAL IMPROVEMENT PLAN

Capital Improvement Planner

| System Component | Scope | Description | Funding source | Interest Rate | E | stimated Cost | Start Year | Term |
|---------------------|--------------|--|-------------------|------------------|----|------------------|---------------|------|
| Pumping | Construction | Main St. Pump Station Rehabilitation | Rate | | \$ | 600,000 | 2021 | 1 |
| Distribution | Construction | Main St. and Greely Road Valve Project | Rate | | \$ | 70,000 | 2022 | 1 |
| Source | Other | Main St Wellhouse Generator | ARPA | | \$ | 120,000 | 2023 | 1 |
| Source | Other | Cross St. Wellhouse Generator | ARPA | | \$ | 100,000 | 2023 | 1 |
| Distribution | Other | Fusing Machine for Water Mains | Rate | | \$ | 25,000 | 2023 | 1 |
| Enterprise | Other | 36" Wide Scanner Copier | Rate | | \$ | 7,000 | 2023 | 1 |
| Treatment | Engineering | PFAS Water Treatment Plant - Prelim Engineering | ARPA | | \$ | 205,000 | 2023 | 1 |
| Treatment | Engineering | PFAS Water Treatment Plant - Design | Debt | 4.0% | \$ | 495,000 | 2023 | 5 |
| Distribution | Other | Trailer Mounted Gate Exerciser with vacuum | Rate | | \$ | 85,000 | 2026 | 1 |
| Distribution | Engineering | Year 1 - Watermain Replacement 950' S. Row Road | Rate | | \$ | 55,000 | 2026 | 1 |
| Distribution | Construction | Year 1 - Watermain Replacement 950' S. Row Road | Debt | 4.0% | \$ | 550,000 | 2024 | 20 |
| Distribution | Engineering | Valve and Hydrant Replacement Program | Rate | | | | 2024 | 5 |
| Distribution | Construction | Valve and Hydrant Replacement Program | Rate | | s | 90,000 | 2026 | 5 |
| Enterprise | Vehicle | Hybrid or Electric Dump Truck (F 450 or Equivalent) with snowplow | Rate | | \$ | 83,000 | 2025 | 1 |
| Treatment | Construction | PFAS Water Treatment Plant | SRF | 1.0% | \$ | 12,828,846 | 2025 | 30 |
| Distribution | Engineering | Year 2 - Watermain Replacement 2,200' S.Row to Emery St. | Rate | | \$ | 80,000 | 1 27 | 1 |
| Distribution | Construction | Year 2 - Watermain Replacement 2,200' S.Row to Emery St. | Debt | 4.0% | \$ | 770,000 | 2027 | 20 |
| Distribution | Engineering | Year 3 - Watermain Replacement 2,000 Emery Street to Exist. System | Rate | | \$ | 75,000 | 2028 | 1 |
| Distribution | Construction | Year 3 - Watermain Replacement 2,000 Emery Street to Exist. System | Debt | 4.0% | s | 740,000 | 2028 | 20 |
| Distribution | Engineering | Year 4 - Watermain Replacement 1,850' New Fitchburg Road | Rate | | \$ | 75,000 | 2029 | 1 |
| Distribution | Construction | Year 4 - Watermain Replacement 1,850' New Fitchburg Road | Debt | 4.0% | s | 730,000 | 2029 | 20 |
| Enterprise | Vehicle | Utility Truck plus equipment | Rate | | \$ | 60,000 | 2030 | 1 |
| Distribution | Engineering | Year 5 - Watermain Replacement 1,650' New Fitchburg Road | Rate | | \$ | 70,000 | 2030 | 1 |
| Distribution | Construction | Year 5 - Watermain Replacement 1,650' New Fitchburg Road | Debt | 4.0% | \$ | 675,000 | 2031 | 20 |
| | | | Total | | | \$18,588,846 | | |

1. Total construction cost estimated at \$14.8M with assumed principal forgiveness of \$1.96M (13.26%)



EXPENSES

Town of

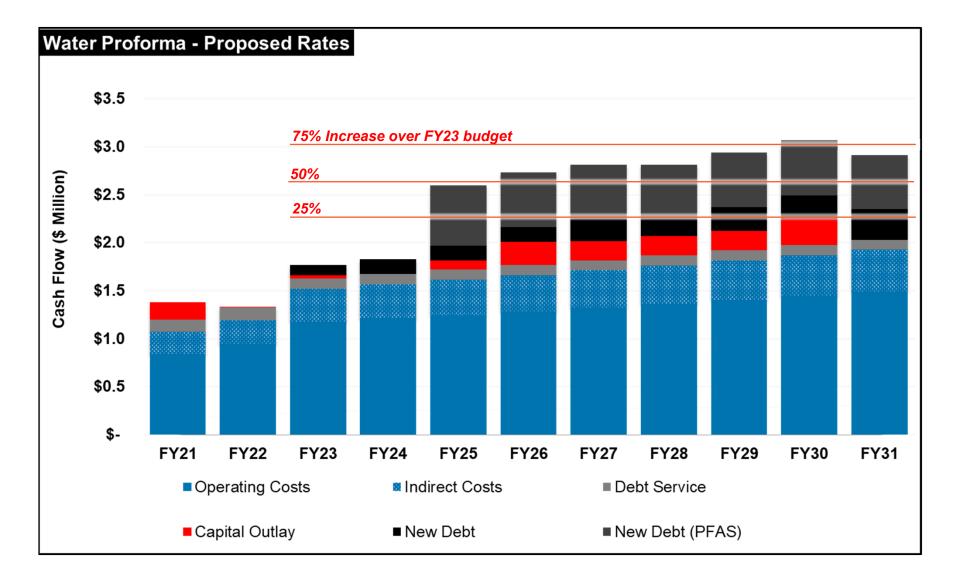
| 1001101 | 7 |
|----------|---|
| Townsend | , |
| | |

🥑 Water Enterprise Financial Model

| | index and | npilloo i illiali | | | | | |
|-------------------------------|--------------------------|------------------------|-----------------|----------------|---------------|-------------|--------------|
| 10000000 | | Budget | Budget | Projected | Projected | Projected | Projected |
| | FY20 | FY21 | FY22 | FY23 | FY24 | FY25 | FY26 |
| Operating Expenses | | | | | | | |
| Personal Services | \$363,990 | \$395,316 | \$455,200 | \$575,503 | \$592,768 | \$610,551 | \$628,868 |
| Purchase Of Services | \$194,200 | \$197,280 | \$229,930 | \$248,000 | \$255,440 | \$263,103 | \$270,996 |
| Supplies | \$75,500 | \$98,125 | \$143,618 | \$218,700 | \$225,261 | \$232,019 | \$238,979 |
| Repair & Maint Bldg | \$25,000 | \$50,000 | \$50,000 | \$50,000 | \$51,500 | \$53,045 | \$54,636 |
| Repair & Maint Equip | \$20,000 | \$40,000 | \$40,000 | \$40,000 | \$41,200 | \$42,436 | \$43,709 |
| Repair & Maint Dist | \$27,000 | \$30,000 | \$0 | \$0 | \$0 | \$0 | \$0 |
| Other Charges And Expenses | \$17,311 | \$15,270 | \$12,025 | \$27,225 | \$28,042 | \$28,883 | \$29,749 |
| Repair & Maint SCADA | \$15,000 | \$10,500 | \$15,000 | \$16,000 | \$16,480 | \$16,974 | \$17,484 |
| Subtotal | \$738,001 | \$836,491 | \$945,773 | \$1,175,428 | \$1,210,691 | \$1,247,012 | \$1,284,422 |
| | ▲ 13.4% | ▲ 11.8% | ▲ 11.6% | ▲ 19.5% | ▲ 2.9% | ▲ 2.9% | ▲ 2.9% |
| Indirects | \$233,070 | \$234,125 | \$243,944 | \$343,281 ` | \$353,579 | \$364,187 | \$375,112 |
| | ▲ 15.5% | ▲ 0.5% | 4 .0% | ▲ 28.9% | ▲ 2.9% | ▲ 2.9% | ▲ 2.9% |
| Capital Expenses | | | ▼ | | | | |
| Capital Outlay Articles | \$1,124,729 \$537,283 | \$180,343 \$371,634 | \$10,000 \$0 | \$34,000 | \$0 | \$94,000 | \$241,000 |
| Debt Service | \$127,258 | \$127,257 | \$134,000 | \$103,957 | \$103,957 | \$103,957 | \$103,957 |
| New Debt Service (SRF) | \$0 | \$0 | \$0 | \$0 | \$0 | \$635,352 | \$572,238 |
| New Debt Service | \$0 | \$0 | \$0 | \$111,190 | \$155,413 | \$155,413 | \$155,413 |
| Subtotal | \$1,789,270 | \$679,234 | \$144,000 | \$249,147 | \$259,370 | \$988,722 | \$1,072,608 |
| | ▼4.2% | ▼163.4% | ▼371.7% | ▲ 42.2% | ▲ 3.9% | ▲ 73.8% | ▲ 7.8% |
| Capital Outlay (ARPA)* | | | \$0 | \$425,000 | \$0 | \$0 | \$0 |
| * NOT included in Total Expen | ses | | | | | | |
| TOTAL BUDGET | \$2,760,341 | \$1,749,850 | \$1,333,717 | \$1,767,856 | \$1,823,640 | \$2,599,921 | \$2,732,142 |
| | ▲ 2.2% | ▼57.7% | ▼31.2% | ▲ 24.6% | ▲ 3.1% | ▲ 29.9% | 4 .8% |



EXPENSES



PROJECTING REVENUE Revenue categories

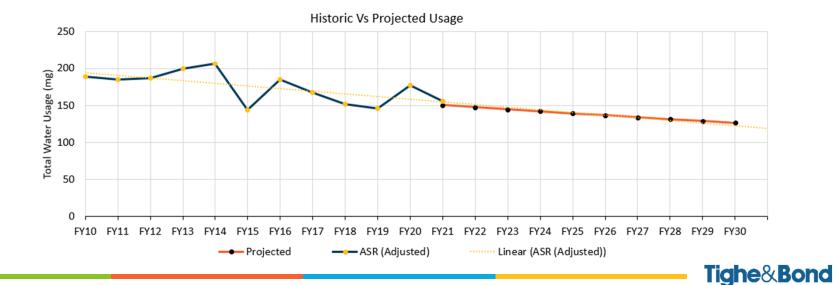
Rate Revenue:

- Derived from customer payments
- Accounts for about 90% of total revenue, 70% of Rate Revenue is based upon usage
- Is forecasted using projected usage and water rates.

Non-Rate:

- Derived from all other sources of revenue
- Is forecasted based upon historic values





REVENUES Historic Revenues and Projected Non-Rate Revenue

Historic Revenue Summary (Actuals)

Non-Rate Revenue Projections

| Row Labels 🗸 | FY19 | FY20 | FY21 | FY22 | FY23 | FY24 |
|--|-------------|-------------|-------------|------------|------------|------------|
| ■ Rate Revenue | | | | | | |
| Water - User Charges | \$970,358 | \$926,206 | \$1,231,920 | | | |
| Rate Revenue Total | \$970,358 | \$926,206 | \$1,231,920 | | | |
| Liens, Penalties & Py | | | | | | |
| Water - Liens Collected W /Taxes | \$15,615 | \$23,812 | \$24,043 | | | |
| Water - Interest And Demands (Late Charges) | \$16,731 | \$14,902 | \$15,308 | | | |
| Water-Liens Collw/Tax Title | \$759 | | | | | |
| Liens, Penalties & Py Total | \$33,105 | \$38,715 | \$39,351 | \$35,000 | \$35,000 | \$35,000 |
| System Development | | | | | | |
| Water - Connection Charges | \$16,000 | \$15,600 | \$6,500 | | | |
| System Development Total | \$16,000 | \$15,600 | \$6,500 | \$12,000 | \$12,000 | \$12,000 |
| □Transfer In | | | | | | |
| Transfers In From Water Enterprise Fund | | \$170,000 | \$100,000 | | | |
| Transfer In Total | | \$170,000 | \$100,000 | | | |
| ■Non-Rate Revenue | | | | | | |
| Water - Other Service Charges | \$30,513 | \$26,130 | \$27,824 | | | |
| Water - Backflow Prevention Charges | \$8,547 | \$9,416 | \$11,393 | | | |
| Water-Utility Fees | | | \$1,117 | | | |
| Water Scrap Metal Revenue | | | \$7,007 | | | |
| Water - Interest On Investment - Bartholomew | \$18,109 | \$18,173 | \$11,155 | | | |
| Water - Solar Energy Rebate | \$218 | \$2,306 | \$1,780 | | | |
| Water Enterprise - Transfers In From Capital Project | \$4,690 | | | | | |
| Non-Rate Revenue Total | \$62,076 | \$56,025 | \$60,276 | \$60,000 | \$60,000 | \$60,000 |
| Grand Total | \$1,081,539 | \$1,206,546 | \$1,438,046 | \$ 107,000 | \$ 107,000 | \$ 107,000 |



PROFORMA

Town of

Dashboard

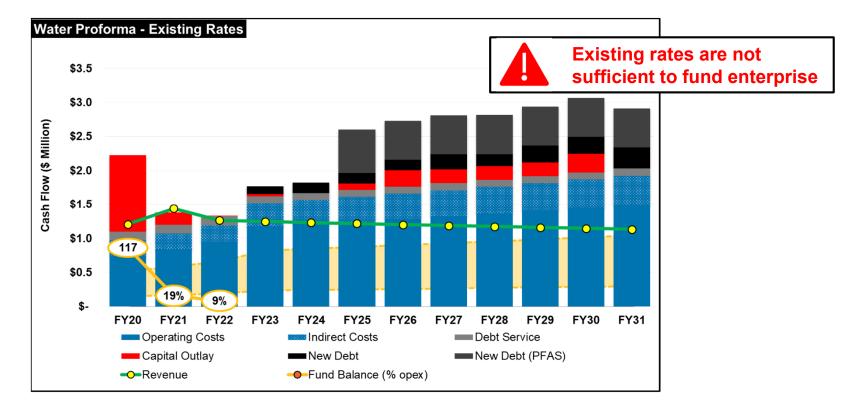
Town of Water Enterprise Financial Model

| 1000000 | | | | | | | |
|-------------------------------|-----------------|-------------------|----------------|-------------------|-----------------------------|-------------------|-----------------------------|
| | Budget FY20 | Budget FY21 | Budget FY22 | Projected FY23 | Projected FY24 | Projected FY25 | Projected FY26 |
| Operating Expenses | F120 | FIZI | F122 | F125 | F124 | F125 | F120 |
| Operating Expenses | ¢262.000 | ¢205.246 | ¢455.000 | ¢575 500 | ¢500.700 | 0040 EE4 | ¢600.060 |
| Personal Services | \$363,990 | \$395,316 | \$455,200 | \$575,503 | \$592,768 | \$610,551 | \$628,868 |
| Purchase Of Services | \$194,200 | \$197,280 | \$229,930 | \$248,000 | \$255,440 | \$263,103 | \$270,996 |
| Supplies | \$75,500 | \$98,125 | \$143,618 | \$218,700 | \$225,261 | \$232,019 | \$238,979 |
| Repair & Maint Bldg | \$25,000 | \$50,000 | \$50,000 | \$50,000 | \$51,500 | \$53,045 | \$54,636 |
| Repair & Maint Equip | \$20,000 | \$40,000 | \$40,000 | \$40,000 | \$41,200 | \$42,436 | \$43,709 |
| Repair & Maint Dist | \$27,000 | \$30,000 | \$0 | \$0 | \$0 | \$0 | \$0 |
| Other Charges And Expenses | | \$15,270 | \$12,025 | \$27,225 | \$28,042 | \$28,883 | \$29,749 |
| Repair & Maint SCADA | \$15,000 | \$10,500 | \$15,000 | \$16,000 | \$16,480 | \$16,974 | \$17,484 |
| Subtotal | \$738,001 | \$836,491 | \$945,773 | \$1,175,428 | \$1,210,691 | \$1,247,012 | \$1,284,422 |
| le d'an sta | ▲ 13.4% | ▲ 11.8% | ▲ 11.6% | ▲ 19.5% | ▲ 2.9% | ▲ 2.9% | ▲ 2.9% |
| Indirects | \$233,070 | \$234,125 | \$243,944 | \$343,281 | \$353,579 | \$364,187 | \$375,112 |
| | ▲ 15.5% | ▲ 0.5% | ▲ 4.0% | ▲ 28.9% | ▲ 2.9% | ▲ 2.9% | ▲ 2.9% |
| Capital Expenses | A1 101 700 | * 100 0 10 | | AO I O O O | | AO I O O | AA 4 4 AA |
| Capital Outlay | \$1,124,729 | \$180,343 | \$10,000 | \$34,000 | \$0 | \$94,000 | \$241,000 |
| Articles | \$537,283 | \$371,634 | \$0 | A100.057 | A100.057 | A100.057 | A 400 057 |
| Debt Service | \$127,258 | \$127,257 | \$134,000 | \$103,957 | \$103,957 | \$103,957 | \$103,957 |
| New Debt Service (SRF) | \$0 | \$0 | \$0 | \$0 | \$0 | \$635,352 | \$572,238 |
| New Debt Service | \$0 | \$0 | \$0 | \$111,190 | \$155,413 | \$155,413 | \$155,413 |
| Subtotal | \$1,789,270 | \$679,234 | \$144,000 | \$249,147 | \$259,370 | \$988,722 | \$1,072,608 |
| | ▼4.2% | ▼163.4% | ▼371.7% | ▲ 42.2% | ▲ 3.9% | ▲ 73.8% | ▲ 7.8% |
| Capital Outlay (ARPA)* | | | \$0 | \$425,000 | \$0 | \$0 | \$0 |
| * NOT included in Total Expe | nses | | | | | | |
| TOTAL BUDGET | \$2,760,341 | \$1,749,850 | \$1,333,717 | \$1,767,856 | \$1,823,640 | \$2,599,921 | \$2,732,142 |
| | ▲ 2.2% | ▼57.7% | ▼31.2% | ▲ 24.6% | ▲ 3.1% | ▲ 29.9% | 4 .8% |
| - | | | | | | | |
| | FY20 | FY21 | FY22 | FY23 | FY24 | FY25 | FY26 |
| Revenue | Rate Increase | | | | | | |
| Rate Revenue | \$ 926,206 \$ | 1,231,920 | \$ 1,153,730 | \$ 1,138,043 | \$ 1,122,654 | \$ 1,107,558 | \$ 1,092,748 |
| Non Rate Revenue | \$ 280,340 \$ | | | \$ 107.000 | \$ 107,000 | \$ 107,000 | \$ 107,000 |
| Total Revenue | \$ 1,206,546 \$ | | | \$ 1,245,043 | \$ 1.229.654 | \$ 1,214,558 | \$ 1,199,748 |
| Delta previous (Rate Revenue) | • 1,200,040 • | ▲ 33.0% | ▼6.3% | ▼1.4% | ▼1.4% | ▼1.3% | ▼1.3% |
| Della previous (Rale Revenue) | | A 33.076 | ¥ 0.376 | ¥ 1.470 | ¥ 1.470 | ¥ 1.576 | ¥ 1.576 |
| Net Revenue | \$ 1,206,546 \$ | | \$ (72,987) | \$ (522,813) | | \$ (1,385,363) | \$ (1,532,394) |
| Fund Balance | \$861,883 | \$156,875 | \$83,888 | -\$438,925 | -\$1, <mark>0</mark> 32,911 | -\$2,418,274 | -\$ <mark>3,</mark> 950,669 |
| (as % OpEx) | 117% | 19% | 9% | -37% | -85% | -194% | -308% |
| - | | | | | | | |

PROFORMA Existing rates at projected usage

| | FY20 | | FY21 | FY22 | FY23 | FY24 | FY25 | FY26 |
|-------------------------------|-----------------|-----|-----------|-----------------|-----------------|-----------------|-----------------|-----------------|
| Revenue | Rate Increa | ise | | | | | | |
| Rate Revenue | \$ 926,206 | \$ | 1,231,920 | \$ 1,153,730 | \$ 1,138,043 | \$ 1,122,654 | \$ 1,107,558 | \$ 1,092,748 |
| Non Rate Revenue | \$ 280,340 | \$ | 206,127 | \$ 107,000 | \$ 107,000 | \$ 107,000 | \$ 107,000 | \$ 107,000 |
| Total Revenue | \$ 1,206,546 | \$ | 1,438,046 | \$ 1,260,730 | \$ 1,245,043 | \$ 1,229,654 | \$ 1,214,558 | \$ 1,199,748 |
| Delta previous (Rate Revenue) | | | ▲ 33.0% | ₹6.3% | ▼1.4% | ▼1.4% | ▼1.3% | ▼1.3% |
| | | | | | | | | |

| Net Revenue | \$ 1,206,546 | \$ (311,803) | \$ (72,987) | \$ (522,813) | \$ (593,986) | \$ (1,385,363) | \$ (1,532,394) |
|--------------|--------------|--------------|-------------|--------------|--------------|----------------|----------------|
| Fund Balance | \$861,883 | \$156,875 | \$83,888 | -\$438,925 | -\$1,032,911 | -\$2,418,274 | -\$3,950,669 |
| (as % OpEx) | 117% | 19% | 9% | -37% | -85% | -194% | -308% |





PROFORMA Alternative A – Maintain Existing Rate Structure

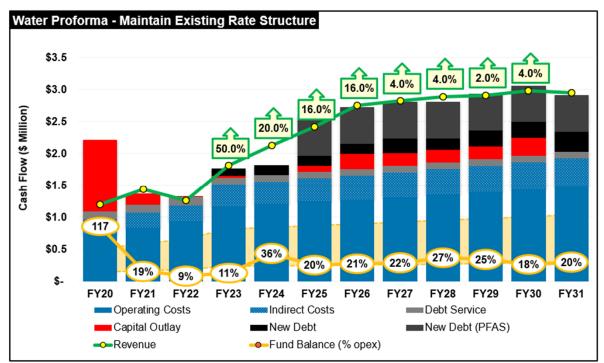
| | FY20 | | FY21 | | FY22 | FY23 | | FY24 | | FY25 | FY26 |
|-------------------------------|-----------------|-----|-----------|----|-----------|-----------------|----|----------------|----|-----------|-----------------|
| Revenue | Rate Increa | ase | | | | 50.0% | | 20.0% | | 16.0% | 16.0% |
| Rate Revenue | \$ 926,206 | \$ | 1,231,920 | \$ | 1,153,730 | \$ 1,707,065 | \$ | 2,020,777 | \$ | 2,312,580 | \$ 2,646,723 |
| Non Rate Revenue | \$ 280,340 | \$ | 206,127 | \$ | 107,000 | \$ 107,000 | \$ | 107,000 | \$ | 107,000 | \$ 107,000 |
| Total Revenue | \$ 1,206,546 | \$ | 1,438,046 | \$ | 1,260,730 | \$ 1,814,065 | \$ | 2,127,777 | \$ | 2,419,580 | \$ 2,753,723 |
| Delta previous (Rate Revenue) | | | ▲ 33.0% | | ▼6.3% | ▲ 48.0% | | ▲ 18.4% | | ▲ 14.4% | ▲ 14.4% |
| | | | | | | | | | | | |
| Net Revenue | \$ 1.206.546 | \$ | (311.803) | \$ | (72.987) | \$ 46,208 | \$ | 304,137 | \$ | (180,340) | \$ 21,581 |
| Fund Balance | \$861,883 | | \$156,875 | - | \$83,888 | \$130,096 | - | \$434,233 | - | \$253,893 | \$275,474 |

9%

19%

117%

(as % OpEx)



Rates

21%

| | Rate Increase | | | | | | | | | | |
|-------------|---------------|---------|---------|--|--|--|--|--|--|--|--|
| Description | Туре | FY22 | FY23 | | | | | | | | |
| WATR | Base Charge | \$37.50 | \$56.25 | | | | | | | | |
| WATR | Usage \$/KG | \$5.36 | \$8.04 | | | | | | | | |
| TWD | Base Charge | \$37.50 | \$56.25 | | | | | | | | |
| TWD | Usage \$/HCF | \$4.32 | \$6.48 | | | | | | | | |



36%

11%

20%

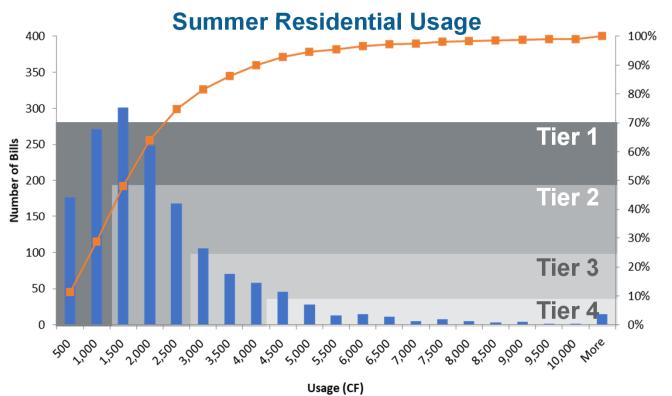
ALTERNATIVE B – TIERED RATES

Existing Rate Structure

- All customers pay same base charge
- All usage billed at same rate

Tiered Rate Structure

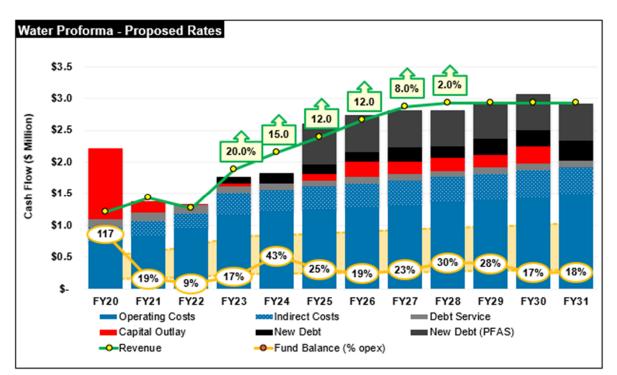
- All customers pay same base charge
- Usage cost goes up based upon volume used
 - Used to encourage water conservation
 - Based upon evaluation of usage patterns
 - Used by 65% of Water Systems in 2017 Tighe & Bond water rate survey





PROFORMA Alternative B – Tiered Rate Structure

| | FY20 | FY21 | FY22 | FY23 | FY24 | FY25 | FY26 |
|-------------------------------|-------------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| Revenue - Alt. B | | | | 20.0% | 15.0% | 12.0% | 12.0% |
| Rate Revenue | \$ 926,206 | \$ 1,231,920 | \$ 1,153,730 | \$ 1,772,633 | \$ 2,038,528 | \$ 2,283,152 | \$ 2,557,130 |
| Non Rate Revenue | \$ 280,340 | \$ 206,127 | \$ 107,000 | \$ 107,000 | \$ 107,000 | \$ 107,000 | \$ 107,000 |
| Total Revenue | \$ 1,206,546 | \$ 1,438,046 | \$ 1,260,730 | \$ 1,879,633 | \$ 2,145,528 | \$ 2,390,152 | \$ 2,664,130 |
| delta previous | | ▲ 33.0% | ▼ 6.3% | ▲ 53.6% | ▲ 15.0% | ▲ 12.0% | ▲ 12.0% |
| Net Revenue (Revenue-Expense) | \$ (1,553,795) | \$ (311,803) | \$ (72,987) | \$ 111,777 | \$ 321,888 | \$ (209,769) | \$ (68,012) |
| Retained Earnings Balance | \$861,883 | \$156,875 | \$83,888 | \$195,665 | \$517,553 | \$307,784 | \$239,772 |
| (as % OpEx) | 117% | 19% | 9% | 17% | 43% | 25% | 19% |



Rates

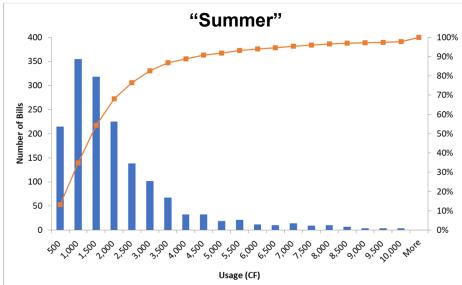
| | Rate Increase | | 20% |
|--------------------|---------------|---------|------------|
| Description | Туре | FY22 | FY23 |
| WATR | Base Charge | \$37.50 | \$45.00 |
| WATR | Usage \$/KG | \$5.36 | |
| TWD | Base Charge | \$37.50 | \$45.00 |
| TWD | Usage \$/HCF | \$4.32 | |
| Residential T1 | Usage \$/HCF | | \$5.18 |
| Residential T2 | Usage \$/HCF | | \$7.78 |
| Residential T3 | Usage \$/HCF | | \$10.37 |
| Residential T4 | Usage \$/HCF | | \$12.96 |
| Non Residential T1 | Usage \$/HCF | | \$5.18 |
| Non Residential T2 | Usage \$/HCF | | \$7.78 |

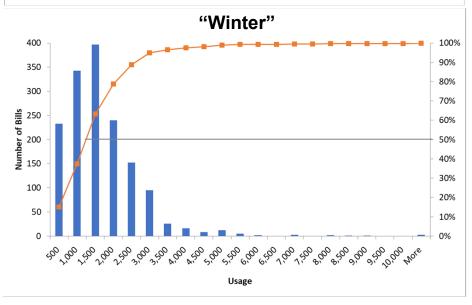
Tier Volumes (CF)

| Туре | Residential | Non-Residential |
|--------|-------------|-----------------|
| Tier 1 | 1,500 | 5,000 |
| Tier 2 | 3,000 | 5,000+ |
| Tier 3 | 4,500 | |
| Tier 4 | 4,500+ | |

Note: Tier 1 starts at 0 CF

CUSTOMER COST IMPACTS Residential – Low water users





| | Water Bill / Rate Structure | | | | | | | | | |
|------|-----------------------------|------------|---------------------|----------|----|---------|-----|--|--|--|
| User | Period | Usage (cf) | Tiered Rates | Existing | | Delta | s/w | | | |
| 1 | "Summer" | 1,500 | \$122.76 | \$153.45 | \$ | (30.69) | 0.9 | | | |
| 1 | "Winter" | 1,600 | \$130.54 | \$159.93 | \$ | (29.39) | | | | |
| 2 | "Summer" | 1,500 | \$122.76 | \$153.45 | \$ | (30.69) | 1.7 | | | |
| Z | "Winter" | 900 | \$91.66 | \$114.57 | \$ | (22.91) | | | | |
| 3 | "Summer" | 1,500 | \$122.76 | \$153.45 | \$ | (30.69) | 0.8 | | | |
| 5 | "Winter" | 1,800 | \$146.09 | \$172.89 | \$ | (26.80) | | | | |
| 4 | "Summer" | 1,500 | \$122.76 | \$153.45 | \$ | (30.69) | 0.8 | | | |
| 4 | "Winter" | 1,800 | \$146.09 | \$172.89 | \$ | (26.80) | | | | |
| | | | | | | | | | | |

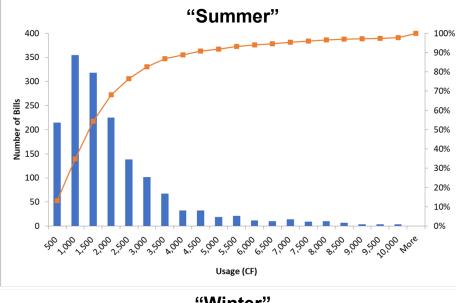
Example:

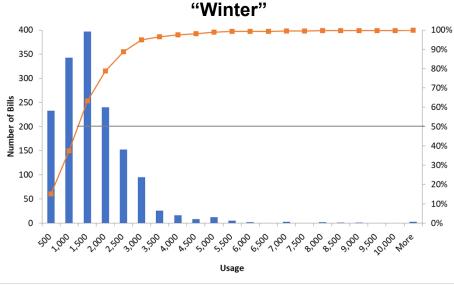


2 People each using 65 Gallons per day Minimal Discretionary Usage



CUSTOMER COST IMPACTS Residential – Moderate water users





| | | | Water Bill / Rate | Structure | | |
|------|----------|------------|---------------------|-----------|---------------|-----|
| User | Period | Usage (cf) | Tiered Rates | Existing | Delta | s/w |
| 1 | "Summer" | 3,100 | \$249.77 | \$257.13 | \$ (7.36) | 1.1 |
| 1 | "Winter" | 2,900 | \$231.62 | \$244.17 | \$ (12.55) | |
| 2 | "Summer" | 3,100 | \$249.77 | \$257.13 | \$ (7.36) | 1.2 |
| Z | "Winter" | 2,500 | \$200.52 | \$218.25 | \$ (17.73) | |
| 3 | "Summer" | 3,100 | \$249.77 | \$257.13 | \$ (7.36) | 1.2 |
| 5 | "Winter" | 2,500 | \$200.52 | \$218.25 | \$ (17.73) | |
| 4 | "Summer" | 3,100 | \$249.77 | \$257.13 | \$ (7.36) | 1.1 |
| 4 | "Winter" | 2,700 | \$216.07 | \$231.21 | \$ (15.14) | |
| | | | | | | |

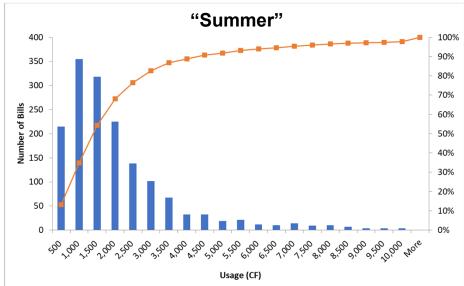
Example:



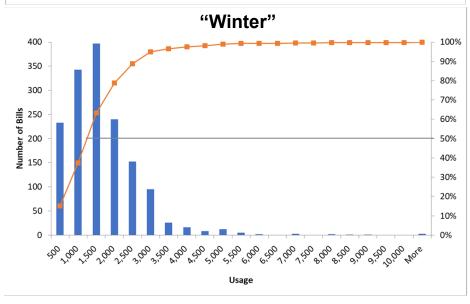
4 People each using 65 Gallons per day Minimal Discretionary Usage



CUSTOMER COST IMPACTS Residential – High water users



| | | | Water Bill / Rat | e Structure | | |
|------|----------|------------|---------------------|-------------|---------------|------|
| User | Period | Usage (cf) | Tiered Rates | Existing | Delta | S/W |
| 1 | "Summer" | 41,800 | \$5,229.00 | \$2,764.89 | \$ 2,464 | 13.5 |
| 1 | "Winter" | 3,100 | \$249.77 | \$257.13 | \$ (7.36) | |
| 2 | "Summer" | 34,417 | \$4,272.16 | \$2,286.47 | \$ 1,986 | 25.4 |
| Z | "Winter" | 1,356 | \$115.30 | \$144.12 | \$ (28.82) | |
| 3 | "Summer" | 17,876 | \$1,940.17 | \$1,270.86 | \$ 669 | 2.0 |
| 5 | "Winter" | 9,036 | \$883.36 | \$698.03 | \$ 185.33 | |
| 4 | "Summer" | 17,456 | \$2,074.02 | \$1,187.40 | \$ 887 | 3.7 |
| 4 | "Winter" | 4,667 | \$416.56 | \$358.67 | \$ 57.89 | |
| | | | | | | |





CUSTOMER COST IMPACTS Non-Residential – Top 10

| | | Water Bill / Rate Structure | | | | | | | | |
|------|------------------------------|-----------------------------|------------|--------------|-------------|----|----------|-----|--|--|
| User | | Period | Usage (cf) | Tiered Rates | Existing | | Delta | s/w | | |
| 1 | Industrial | "Summer" | 398,986 | \$30,855.95 | \$25,966.79 | \$ | 4,889.16 | 1.7 | | |
| 1 | industrial | "Winter" | 238,420 | \$18,420.88 | \$15,562.12 | \$ | 2,858.77 | | | |
| 2 | Aportmonto | "Summer" | 85,368 | \$6,299.82 | \$5,756.85 | \$ | 542.97 | 0.8 | | |
| 2 | Apartments | "Winter" | 106,300 | \$7,927.49 | \$7,113.24 | \$ | 814.25 | | | |
| 3 | Commercial | "Summer" | 111,610 | \$8,586.63 | \$7,457.33 | \$ | 1,129.31 | 2.0 | | |
| 5 | Commercial | "Winter" | 55,160 | \$4,197.08 | \$3,799.37 | \$ | 397.71 | | | |
| | Aportmonto | "Summer" | 49,700 | \$3,695.47 | \$3,333.06 | \$ | 362.41 | 0.9 | | |
| 4 | Apartments | "Winter" | 53,000 | \$3,952.08 | \$3,546.90 | \$ | 405.18 | | | |
| 5 | School | "Summer" | 53,053 | \$4,072.03 | \$3,944.08 | \$ | 127.95 | 1.7 | | |
| 5 | SCHOOL | "Winter" | 31,632 | \$2,256.10 | \$2,556.00 | \$ | (299.90) | | | |
| | In decided at | "Summer" | 27,400 | \$2,046.02 | \$1,831.77 | \$ | 214.25 | 0.6 | | |
| 6 | Industrial | "Winter" | 44,400 | \$3,367.94 | \$2,933.37 | \$ | 434.57 | | | |
| _ | | "Summer" | 20,626 | \$1,411.92 | \$1,505.31 | \$ | (93.39) | 0.4 | | |
| 7 | Apartments | "Winter" | 47,876 | \$3,469.04 | \$3,271.11 | \$ | 197.92 | | | |
| | | "Summer" | 28,000 | \$2,092.68 | \$1,870.65 | \$ | 222.03 | 0.9 | | |
| 8 | Industrial | "Winter" | 31,600 | \$2,372.62 | \$2,103.93 | \$ | 268.69 | | | |
| | A | "Summer" | 36,399 | \$2,745.79 | \$2,414.91 | \$ | 330.88 | 3.8 | | |
| 9 | Apartments | "Winter" | 9,699 | \$669.59 | \$684.75 | \$ | (15.15) | | | |
| 10 | م. امبر الجنوب الجنوب الح | "Summer" | 31,730 | \$2,382.72 | \$2,112.35 | \$ | 270.37 | 2.3 | | |
| 10 | Agricultural | "Winter" | 13,930 | \$998.60 | \$958.91 | \$ | 39.68 | | | |



RESIDENTIAL FINANCIAL BURDEN & AFFORDABILITY

Measuring Affordability. Affordability, like temperature, is highly subjective. To determine whether or not water and sewer costs represents a financial burden we use the two most common and appropriate indicators.

| Annual Cost | | | | | | | | | | | | | | |
|---|-------|--------------|----|-----|-----------|----|---------------|-----------|-------------|-------------|---------------|-------------|-------------|----------------|
| Scenario | | F Y22 | F | Y23 | Y24 | ł | F Y2 5 | FY26 | FY27 | FY28 | F Y2 9 | FY30 | FY31 | Total |
| Alt. A - Maintain Existing Rate Structure | \$ | 409 | \$ | 614 | \$ 737 | \$ | 854 | \$ 991 | \$ 1,031 | \$ 1,072 | \$ 1,093 | \$ 1,137 | \$ 1,137 | \$ 8,666.40 |
| Increa | se \$ | - | \$ | 205 | \$ 123 | \$ | 118 | \$ 137 | \$ 40 | \$ 41 | \$ 21 | \$ 44 | | |
| Alt. B - Tiered Rates | \$ | 409 | \$ | 491 | \$ 565 | \$ | 632 | \$ 708 | \$ 765 | \$ 780 | \$ 780 | \$ 780 | \$ 780 | \$ 6,282.87 |
| Increa | se \$ | - | \$ | 82 | \$ 74 | \$ | 68 | \$ 76 | \$ 57 | \$ 15 | \$ - | \$ - | \$ - | |

The Residential Indicator. Adopted from EPA guidance developed in the late 90's to determine the cost impacts of federal regulatory programs, this indicator divides the total annual cost of water and sewer and divides it by the median household income. A score of 2% or more is considered to be a financial burden.

| Scenario | FY22 | FY23 | FY24 | FY25 | FY26 | FY27 | FY28 | FY29 | FY30 | FY31 |
|---|------|------|------|------|------|------|------|------|------|------|
| Alt. A - Maintain Existing Rate Structure | 1.3% | 1.5% | 1.7% | 1.9% | 2.1% | 2.1% | 2.2% | 2.2% | 2.3% | 2.3% |
| Alt. B - Tiered Rates | 1.3% | 1.4% | 1.5% | 1.6% | 1.7% | 1.7% | 1.8% | 1.8% | 1.8% | 1.8% |

The Household Burden Indicator. Introduced in 2019, this indicator is based the lowest quintile income (the lowest 20%), which is more representative of household financial status. The second component, the Poverty Prevalence Indicator is the percentage of the community below 200% of the Federal Poverty Level. The burden is determined by using the chart below.

| Household Burden (HBI) - Static LQI | | | | | | | | | | |
|---|------|------|------|------|------|------|------|------|------|------|
| Scenario | FY22 | FY23 | FY24 | FY25 | FY26 | FY27 | FY28 | FY29 | FY30 | FY31 |
| Existing | | | | | | | | | | |
| Alt. A - Maintain Existing Rate Structure | 5.3% | 6.5% | 7.2% | 7.8% | 8.6% | 8.9% | 9.1% | 9.2% | 9.5% | 9.5% |
| Alt. B - Tiered Rates | 5.3% | 5.7% | 6.2% | 6.6% | 7.0% | 7.3% | 7.4% | 7.4% | 7.4% | 7.4% |
| | | | | | | | | | | |

| Townsend Income Data (US C | <u>ensus)</u> |
|-------------------------------|---------------|
| Median Household Income: | \$72,500 |
| Lowest Quintile Income: | \$17,265 |
| Poverty Prevalence Indicator: | 18% |

manual la source Data (110 Osnava)

Note: \$500 in annual cost was included in both analysis to represent septic system costs

| Household Burden | Poverty Prevalence Indicator | | | | | | | | |
|---------------------|------------------------------|---------------------------|--------------------------|--|--|--|--|--|--|
| Indicator | >= 35% | >= 35% 20% to 35% | | | | | | | |
| > = 10% | Very High Burden | High Burden | Moderate – High | | | | | | |
| 7% to 10% | High Burden | Moderate – High Burden | Moderate - Low Burden | | | | | | |
| <7% | Moderate - High Burden | Moderate - Low Burden | Low Burden | | | | | | |
| | | | | | | | | | |

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